

reading a cookie or a file on a receiving machine to obtain the user profile or obtaining a preference language from a single sign-on system, such as Microsoft Passport® or other information repository.

- 5 6. A seamless translation system comprising:
an originating computer sending an electronic communication;
a receiving computer receiving a translated electronic communication;
a network connecting the originating computer to the receiving computer; and

10 a translation manager performing the steps of:
automatically determining the language of the electronic communication;
automatically determining the preferred language of a user of the receiving computer;

15 obtaining a translation from the language of the communication to the language of the user; and
sending the translated communication to the user.

- 20 7. A seamless translation system comprising:
an electronic communication originating from a source and in a source language containing a translation identifier;
a user profile; and
a translation manager including means for determining the source language and a target language of said electronic communication;
wherein the translation manager executes a required translation of said source language to said target language using the translation identifier and the user profile.

- 25 8. A seamless translation system comprising:
an originating computer sending an electronic communication;
a receiving computer receiving a translated electronic communication;
a network connecting the originating computer to the receiving

computer;

automatic means for determining the language of the electronic communication;

5 automatic means for determining the preferred language of a user of the receiving computer;

means for obtaining a translation from the language of the communication to the language of the user; and

means for sending the translated electronic communication to the user.

10 9. A seamless translation system according to claim 8 further comprising a translation manager, said translation manager including:

said automatic means for determining the language of the electronic communication;

15 said automatic means for determining the preferred language of a user of the receiving computer;

said means for obtaining a translation from the language of the communication to the language of the user; and

said means for sending the translated electronic communication to the user.

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